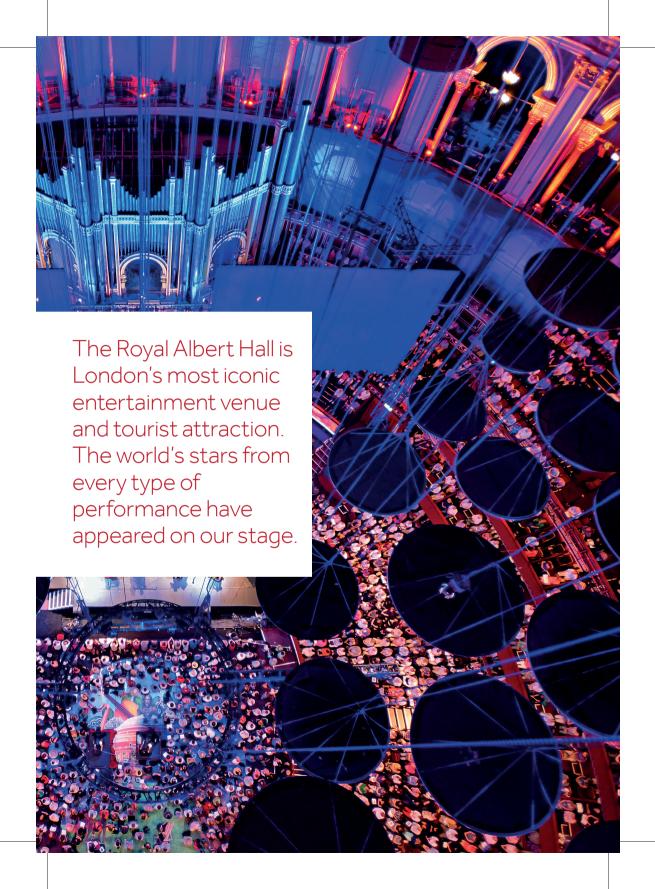


FOR GROUPS OF 15+



tours@royalalberthall.com royalalberthall.com/grouptours







## We offer a range of tours for groups of 15 people or more.

As the organiser, you'll receive a welcome drink and a tour ticket on the house, and your group will receive 10% off on items bought in the Hall's Café Bar or Verdi Italian Kitchen.



"I can tell you that the entire group who came to the Albert Hall loved it... Thank you from us all, it was a big hit with everyone."

NADFAS



# ROYAL ALBERT HALL TOUR

Take a peek at the royal areas, discover a star-studded history of performance, and see the auditorium where the world's stars have appeared – from Arctic Monkeys to Muhammad Ali, BBC Proms to The Beatles, Cirque du Soleil to Churchill, and Einstein to Ed Sheeran.

You'll find out how the building was funded and how we solved one of the UK's most enduring engineering challenges – the Royal Albert Hall echo! You may even get to see an artist in rehearsal!

Tour length: 60 minutes.



# BEHIND THE SCENES TOUR

On the rare occasions when performance schedules allow, we offer your group the chance to go behind the scenes, into the dressing rooms, under the stage, and explore the other areas usually off limits to the public.

You'll gain an insight into how all of our teams come together to stage over 400 different events in the main auditorium per year spanning rock, pop, tennis, circus, ballet, dance, comedy and classical music.

Tour length: 60 minutes.

### "I would love to do this tour again – there is so much to see. The guide was informative, engaging and entertaining."

U3A



# A DAY IN THE LIFE EDUCATIONAL TOUR

From Ed Sheeran and Adele to Harry Potter book launches and Bond premieres – have you ever wondered how the Royal Albert Hall does it all?!

'A Day in The Life' aims to show visitors aged 11-18 the insider perspective on how we run London's most iconic entertainment venue.

Tour length: 60 minutes.



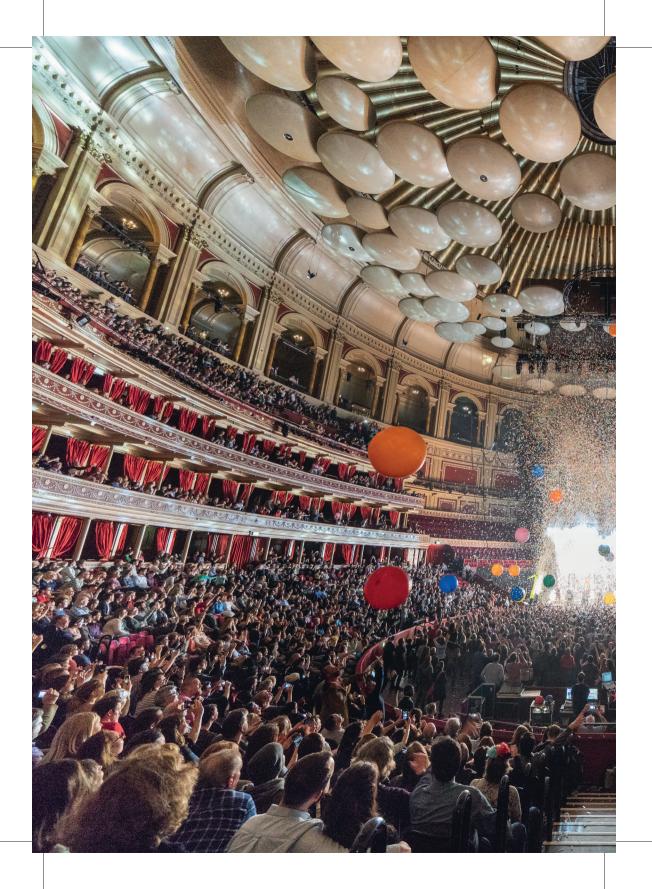
# THEMED TOURS

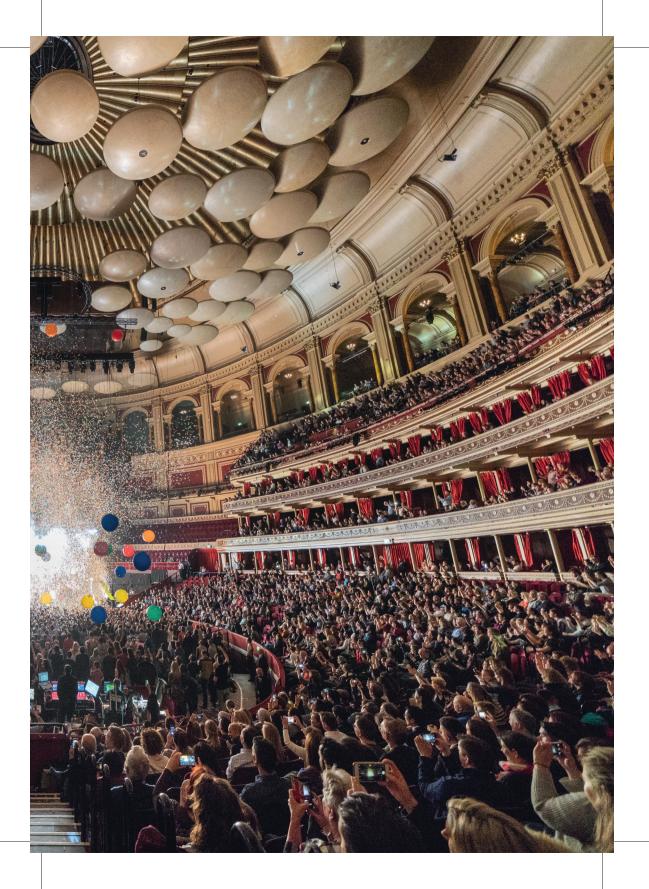
Interested in a particular theme or topic? We run a range of themed tours looking at the history of classical music, Victorian architecture, Hollywood and the silver screen, and the swinging sixties through the lens of the Hall.

For the full list of tours or more information, just ask your dedicated group tours advisor or visit royalalberthall.com/grouptours

"We all felt it was...all together a very entertaining tour which I would certainly recommend."

Women's Institute





### **FOOD AND DRINK**

Make a day of it with award-winning food and drink. Book in advance to take advantage of reduced group rates and waiting times.



# TEA/COFFEE AND DANISH PASTRY

Sit back and relax with a cup of tea or filter coffee, and a Danish pastry before or after your group tour. Available until 11.30am.



#### LUNCH

Choose two or three courses from a set menu. A cup of tea or filter coffee is included in the price. Available from 12.00pm.



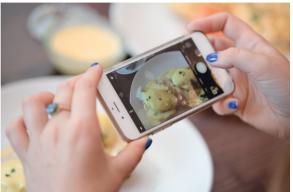
#### **AFTERNOON TEA**

Enjoy freshly cut finger sandwiches, scones, cream and jam, and a whimsical mix of musically-inspired cakes, all accompanied by a selection of teas. Available from 2pm.

rhubarb









### **ESSENTIAL INFORMATION**



#### Ticket prices

Our group rates start from £12 per person and apply for parties of 15 people or more. The maximum group size is 200 people in groups of 20 but start times will need to be staggered by approximately 30 minutes to avoid congestion in the building.



#### How to book

Visit royalalberthall.com/grouptours or email tours@royalalberthall.com to make an enquiry. You can also call our Group Tour Booking Line on 020 7959 0558. A £50 deposit is required to secure your booking.

This will be refunded in full if the tour is cancelled two weeks or more before the date of the tour, otherwise it will be retained to cover admin and staffing costs. We can't offer refunds once payment has been made but we are happy to offer an alternative date if your group requires.



#### Languages

All tours are currently conducted in English although we welcome groups who wish to provide their own translation service. It may be possible for us to provide a BSL interpreter, however this must be booked in advance and will incur an additional cost.



#### **Photography**

We want your group to have the best day possible and to take home memories of their special day. However, there may be occasions where this is not possible due to events in the main auditorium. Please check with your tour guide on the day. Please share your photos with us by email tours@royalalberthall.com or on Facebook, Instagram, or Twitter @royalalberthall #ToursRAH



## Guidebooks and merchandise

Groups can buy guidebooks from the Hall's shop, alongside other gifts and merchandise. Show your tour ticket to receive 10% off



#### **Bathroom facilities**

There are four toilets at the meeting point near the meeting point at Door 12. We recommend arriving a minimum of 15 minutes early to ensure your group can use our facilities prior to the start of the tour. Any delays in the start time of the tour may result in a shortened tour.



#### Cloakroom

We are unable to provide cloakroom facilities. Any luggage you have will need to be taken with you on the tour.





### **PLAN YOUR VISIT**



#### Finding us

Royal Albert Hall, Kensington Gore, London SW7 2AP.

020 7959 0558



#### Things to do in the area

There is plenty to see and do in South Kensington, home of many of London's leading cultural organisations including the Victoria & Albert Museum, the Science Museum. the Natural History Museum, The Royal College of Art, Imperial College, the Royal College of Music, the Royal College of Organists, the Royal Geographical Society and the National Sound Archive as well as, of course, the Royal Albert Hall. Tens of millions of local. British and international visitors come to the area every year, along with thousands of students, visiting some of London's best museums, cultural and scientific institutes, and fulfilling Prince Albert's grand vision. www.discoversouthken.com



#### Access

The Royal Albert Hall and all tours are fully accessible for wheelchair users and customers with mobility issues. In addition, if requested in advance, we are able to provide a wheelchair loan service for any customers who wish to use it. Unfortunately we are unable to provide a pushing service however we do offer a complimentary companion ticket for any customers who require assistance.



#### Coach parking

There are no parking facilities for coaches on the streets surrounding the Royal Albert Hall. However, there is a coach setdown point on Kensington Gore near Door 8, between the Royal Albert Hall and the Royal College of Art. The nearest coach bays are on Park Lane and the nearest coach park is on Bayswater Road. For more information, visit westminster.gov.uk



#### Arrival time

We advise your group arrives as close to the pre-booked tour time as possible because there is limited space to wait at the tour meeting point.



tours@royalalberthall.com/grouptours