



Royal Albert Hall

Family Events at the Royal Albert Hall: FAQs

We want the whole family to enjoy their visit to the Royal Albert Hall. Please find information below which should help answer any questions before you arrive.

Should you have any queries during your visit, our stewards will always be on hand to help.

TRAVEL

What is the best way to get a buggy to the Hall using public transport?

Bus numbers 9, 10, 52 and 452 stop right outside the building.

South Kensington tube station does not offer step free access. The nearest underground station with step free access is Green Park.

Where are the nearest car parking spaces?

We offer parking spaces at nearby Imperial College (approximately 5 minutes' walk away), from 6pm for evening shows and from 1pm for weekend matinees. Please note that parking is not available for weekday matinee performances.

To book a parking space for an event or to learn more about parking in the local area, please visit our website or call the Box Office on 020 7589 8212.

FACILITIES

Are there baby changing facilities available?

Yes. Baby changing facilities are available in our accessible toilets at Doors 4, 8 and 12 on the Ground Floor, near Door 4 on the Grand Tier (level 1) and Door 8 on the Circle level (level 3).

Is the Hall accessible via buggy?

Our venue is fully accessible for buggies, offering level or ramped access at Doors 1, 3, 8, 9 and 12. Lifts for other levels are available at Doors 1 and 8.

Where can I park my buggy?

Please ask a steward upon arrival where to park your buggy.

Space might be limited so please be prepared to fold it and always ensure that any valuables stay with you at all times, as buggies are left at your own risk.

FOOD AND DRINK

What food and drink facilities are available at the Hall?

There are restaurants, cafés and bars available throughout the building. Visit our website or call the Box Office on 020 7589 8212 to book a table or find out more.

Are high chairs available?

High chairs are available in the Café Bar and Verdi – Italian Kitchen, both of which are open all day and directly accessible via Door 12.

Does the venue heat up baby milk?

We are happy to heat up baby milk in the Café Bar during opening hours - please speak to a member of café staff who can help.

Do any of your restaurants offer a children's menu?

Verdi – Italian Kitchen currently offers a children's menu, which can be found online at www.royalalberthall.com

PERFORMANCES

Are there age restrictions for performances at the Hall?

Please always check specific event page on our website for any specific age guidelines.

Most events are on sale to children aged 5 and over in all areas, although children under 14 are not permitted in the Arena if it is sold as a standing area. For family-friendly events all ages are welcome and children aged 2 and over will require their own ticket.

Do children need to be accompanied by an adult?

All children under 14 visiting the Hall must be accompanied by an adult aged 16 or over.

How will I know if an event is suitable for children?

We try to provide as much information as possible about the content of shows. If you have any queries, please visit the event page for information online or call our Box Office on 020 7589 8212.

Many events can be noisy, which is why we recommend bringing very young children or babies to family-friendly events only.